

David Kehn, Customer Contact Operations Department Manager

David joined CCAF in February 2010 and holds the position of Customer Contact Operations Department Manager. In this role, David is responsible for managing all aspects of the Equipment Processing Center (EPC) contract requirements, Deaf and Disabled Telecommunications Program (DDTP) equipment testing and trials, equipment vendor relationships, and is a liaison to the Equipment Program Advisory Committee (EPAC). Known affectionately in the CCAF hallways as “Doctor Data”, David brings his 15+ years of Information Technology experience to the DDTP. David has driven several key initiatives utilizing new technology and advanced analytics.

Prior to joining CCAF, David worked for several Bay Area High Tech companies with a primary emphasis on Data Warehousing and Reporting and Analytics.